

We are a small family owned internet service provider (ISP) and telecommunications provider, and our aim is to provide **affordable**, **reliable** and **understandable** internet and telephone services.

Selecting from our range of products and services

For information about our products and services, please use the menu on the left. We have an extensive range of products and services, with a range of plans designed to provide value for money without obscuring the real costs of the service. Unfortunately, with the range of choice there is the downside of having to choose which plan would best suit you. Never fear - we're here to help, and we're happy to make a recommendation based on what information you can provide us about your normal usage. More importantly, with our telephone services you are allowed one free plan change per year - so if you find the plan you're on doesn't really suit your needs, change it!

Where are we located?

We are based in a village called Gundaroo, approximately 40km from Canberra. If you are interested in more information about Gundaroo, please see [Graeme Challinor's excellent web site](#)

We know and understand some of the challenges facing rural and regional communities in this big wide country. We are committed to helping not just our community, but other rural and regional communities around the country.

How we behave

For more information about how we believe we should behave - towards our customers, competitors, the community and the environment - please see our company policies through the "Policies" link in the "Resources" menu on the left of the screen. If you have any suggestions or comments, please feel free to let us know - the process for doing so is detailed on that page. Please accept our apologies for the shortage of information currently available there - the challenges of running a growing business mean we often do not have the time we would like to spell out the things we actually believe are important.

Welcome to Water Sprite!

Last Updated Saturday, 19 December 2009 10:45

Thank you,

Conrad Canterford Managing Director Water Sprite Pty Ltd